

## **I did not receive my codes by SMS or email to complete the activation. What should I do?**

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If you did not receive the codes by SMS or email, most likely your personal data (mobile phone number and/or email address) is outdated or missing from our database.

Please contact our Helpdesk at +352 24 550 550 (MO-FR from 08:00 to 18:00) or by email at: [helpdesk@luxtrust.lu](mailto:helpdesk@luxtrust.lu) in order to update your client profile and complete the activation.

