

What if I cannot get in touch with an operator?

If you reach the point when you have to speak with an operator and you receive the message ?Please wait while you are being connected with one of our identification experts?, it will generally take a few more minutes until you can speak with one. If you can no longer wait, please resume the session at a more convenient time for you. If, after several attempts, you could not still get in touch with an operator, please contact our Customer Support Desk at at +352 24 550 550 or by email at questions@luxtrust.lu.

