

I am not equipped yet with a LuxTrust device and live abroad. How can I get equipped with a LuxTrust certificate and device?

To receive a LuxTrust certificate and device if you are not equipped yet and live abroad, you will have to proceed in 2 steps. First proceed to the order in the ?Products? section. At the end of the process, you will be told to print the order form and get identified by a Registration Authority (RA).

LuxTrust allows the identification of customers not residing in Luxembourg through 2 means:

- a notary and a certificate (apostille) in accordance with international regulations in this area.
- a Luxembourg diplomatic mission abroad

A notary and a certificate (apostille)

It requires the production of the following documents:

- A copy of the identity card or passport of the person concerned, duly authenticated by a notary.
- This copy must be provided with a certificate (apostille), as defined by the Hague Convention of 5 October 1961 for the legalization of a public document and the certification of the authenticity of the signature of the person who signed document (in this case the notary), the capacity in which the signatory has acted and, where appropriate, the identity of the seal or stamp which it bears.

The copy of the identity document and the apostille must be legible according to the standards applicable to Luxembourg (alphabet, language,?).

Identification by means of a Luxembourg diplomatic mission abroad

LuxTrust enables remote Clients to be identified by involving a member of a Luxembourg diplomatic mission abroad (embassy or consulate).

The official stamp of the mission, the name of the agent, the place where the identification was carried out and the date will be attached to the copy of the ID used by an official agent of the mission for identification purposes.

A list of Luxembourg diplomatic missions abroad can be found on the following government website:

<http://www.gouvernement.lu/4505327>

The customer must then add these documents to the printed order form and send his pack, to the:

House of Entrepreneurship

« One Stop Shop » - cellule LuxTrust

14, rue Erasme

L-1468 Luxembourg

Postal mail to: B.P. 3056 | L-1030 Luxembourg

Phone: 42 39 39 ? 341

Fax: 43 83 26

E-mail: luxtrust@cc.lu

