

## **My Token is faulty (out of service, flat battery, unreadable screen, etc.)**

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Please contact our Client Service Desk on (+352) 24 550 550 or contact your bank agency.

- ? Send your faulty/defective Token by post
- ? or deposit it at LuxTrust in Capellen
- ? or return it to your bank agency.

A new Token is provided free of charge. The same User ID and Password is kept.

